Deliver to:
Innovative Energies Ltd
1 Heremai Street, Henderson
Auckland, New Zealand
Ph: +64 9 835 0700, Fax: +64 9 837 3446

RETURN MATERIAL AUTHORISATION

	IEL RMA #
Company:	**PO #**
Delivery Address:	**REF#**
	Date:
	Service Required
Contact Person:	☐ **Warranty Repair**
Phone:	☐ **Charge Repair** (Needs PO No)
Fax:	☐ **Quote Repair**
Mobile:	☐ **Replacement** (Needs PO No)
Email:	☐ **Request for credit**

QTY	PRODUCT	SERIAL	DETAILS OF RETURN/FAULT DESCRIPTION

SENT BY: …….

FOR INNOVATIVE ENERGIES USE ONLY

DATE INTO STORE:……

BOOKED IN BY……

DATE RETURNED/CREDITED……

ORIGINAL INVOICE # …….

FAULT REPORT NO……..

RMA CLOSED……..

☐ **RESTOCKING FEE TO APPLY (15%)**

☐ **CREDIT FOR FREIGHT**

☐ **CUSTOMER SERVICE CASE ENTERED (MAXI)**

AUTHORISED FOR CREDIT

……

COMMENTS FROM DARYL……

……..